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SERVICE HOTLINE

REFERENCE NUMBER: 97/2017

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UPDATE ON MIGRATION OF JSE POP SERVICE

The JSE notified clients on 13 December 2016 (Ref No: 255/2016) that it planned to migrate the JSE PoP service to a new provider. The migration was projected to take place between the 1 March 2017 and 30 June 2017.

The JSE did commit to providing more information as well as proposed dates for cross-connect weekends for consideration and agreement.

In the interest of providing the best possible solution, the JSE is still busy finalising key aspects of the new service. For this reason, the JSE is unfortunately not yet in a position to provide the relevant information or confirmed cut-over dates.

The JSE apologises for the delay and is giving this activity high focus so that it can provide the relevant information to PoP clients as soon as it is able and which will include an update on cutover dates.

Service:

JSE PoP Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail Customersupport@jse.co.za

Issued By:

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